

# NEXT CRUISE BOOKING WEBSITE

## TERMS AND CONDITIONS

WELCOME TO ROYAL CARIBBEAN INTERNATIONAL'S NEXT CRUISE PROGRAM. THIS PROGRAM IS ONLY AVAILABLE TO GUESTS WHILE THEY ARE SAILING ON A ROYAL CARIBBEAN INTERNATIONAL CRUISE.

OUR NEXT CRUISE PROGRAM PROVIDES YOU WITH TWO DISTINCT OFFERS DEPENDING ON WHETHER YOUR BOOKING REQUIRES A NONREFUNDABLE DEPOSIT OR PROVIDES FOR A REFUNDABLE DEPOSIT, AS DESCRIBED BELOW.

### **NONREFUNDABLE DEPOSIT NEXT CRUISE BOOKINGS.**

TERMS AND CONDITIONS: (Shipboard Only) August 2017

Certain fare programs offered by Royal Caribbean International require a nonrefundable deposit. In addition, any Grand Suite or higher stateroom and any Category W, X, Y or Z guarantee booking also require a nonrefundable deposit. Collectively bookings that fall into these three groups are "Nonrefundable Deposit NextCruise Bookings" or "NDN Bookings."

#### 1. Creating Your Booking.

Making your NDN Booking is simple.

First, select the non-refundable fare option. If you book a Grand Suite or higher stateroom or Category W, X, Y or Z guarantee booking, the nonrefundable option is automatically applied. Choose your stateroom at time of booking.

Second, choose whether you want our NextCruise "Dollars Off" offer or our NextCruise "Future Onboard Credit" offer. Remember: the stateroom category for that booking as well as the length of the voyage will determine the amount of the 'Dollars Off' or Future Onboard Credit you are eligible for (up to \$500 per stateroom). The promotional 'Dollars Off' or Onboard Credit will be applied to the future cruise you have reserved while onboard with the NextCruise team. When booking 6 months or more in advance, an additional promotion of up to \$100 in either Dollars Off or Future Onboard Credit (depending on which option you selected) will be added. The actual amount of that additional promotional offer is dependent on length of voyage and type of stateroom.

Third, All NDN Bookings require the payment of a non-refundable deposit per person at the time of booking. The deposit is not refundable at any time after it has been paid. Payment of full deposit and full name are required for each guest at the time of booking.

Now enjoy your cruise, the Special Promotional Offer and your Dollars Off or Onboard Credit!

#### 2. Further Payments.

Payments on your NDN Booking beyond the Non-Refundable Deposit required shall be due in accordance with the Royal Caribbean International payment schedule applicable in your country of residence. Visit your Cruise Sales Team onboard and/or visit the Royal Caribbean website in your country of residence for more details and full terms and conditions.

### 3. Cancellations.

If the guest cancels a NDN Booking the cancellation terms applicable to your booking (which may vary from country to country) will apply. If the cancellation occurs prior to the final payment due date Royal Caribbean will issue a future cruise credit ("FCC") to the guest named on the cancelled NRD Booking in the amount of the nonrefundable deposit paid for that guest minus a \$100USD per person service fee. The FCC is applicable only towards the purchase of a Royal Caribbean International cruise and expires 12-months after the issue date (the "Expiration Date"). Any amount remaining after the Expiration Date will be void and forfeited. The FCC is non-transferable, non-refundable, and not redeemable for any other form of compensation, credit, or cash. For NDN Bookings that require a deposit of \$100USD or less, no FCC or any other compensation or credit of any kind will be issued.

### 4. Changes:

#### **CHANGES FOR NDN BOOKINGS:**

For Guests who make a NDN Booking,

- Changes made during the first thirty (30) days after that NDN Booking was made shall not be subject to a Change Fee;
- Changes made to the ship or sail date after that 30 day period has expired shall be subject to a Change Fee (currently \$100 per person but subject to adjustment without notice);
- Each time the guest changes the ship or sail date of a NDN prior to the final payment due date, payments made towards the NDN Booking will be applied to the balance of the modified booking and a \$100USD per person service fee will be charged to the modified booking.
- If the modified NextCruise Booking would have (under the Royal Caribbean International deposit requirements applicable in your country of residence) a higher minimum deposit requirement than the Non-Refundable Deposit required for your original NDN Booking, you must pay to Royal Caribbean International the difference between that higher minimum deposit amount and the Non-Refundable Deposit by the final payment due date.
- In any case, the deposit shall remain nonrefundable even if you convert your NDN Booking into a refundable deposit fare program.

- The special promotional offer that you received as part of your NextCruise Booking (“Special Promotional Offer”) will adjust in the event that you make any changes. In lieu of that Special Promotional Offer, your cruise would be booked at a prevailing rate available in your country as of the date of your change.
- Guests who make a NDN Booking will remain eligible for our NextCruise dollars off promotion or Future Onboard Credit (up to \$500 per stateroom depending on length of voyage and type of stateroom or suite). The amount of the Future Onboard Credit shall be adjusted to reflect the new stateroom category booked.

## **REFUNDABLE DEPOSIT NEXT CRUISE BOOKINGS**

TERMS AND CONDITIONS: (Shipboard Only) August 2017

The minimum deposit required for certain fare programs offered by Royal Caribbean International are refundable, subject to the terms of the applicable cancellation policy. These bookings are referred to as “Refundable Deposit NextCruise Bookings” or “RDN Bookings.”

### 1. Creating Your RDN Booking.

Making your RDN Booking when you select the refundable fare promotion is simple.

First, choose your stateroom at time of booking. The refundable fare promotion is not available for Grand Suites or higher category staterooms. Interior, Oceanview, Balcony, Panoramic Oceanview Suite and Junior Suite staterooms. For your RDN Booking, NextCruise will provide you with an Onboard Credit of up to \$150 per stateroom. Remember: the stateroom category for that booking as well as the length of the voyage will determine the amount of the Onboard Credit that will be applied to the future cruise booking you make onboard.

Second, pay the reduced deposit amount (the “Deposit”) required for that booking. Deposits range between \$100 - \$250 per person depending on the length of voyage you select.

Now enjoy your cruise and the Special Promotional Offer!

### 2. Further Payments.

Payments on your NextCruise Booking beyond the Deposit required for your NextCruise Booking shall be due in accordance with the Royal Caribbean International payment schedule applicable in your country of residence. Visit your Cruise Sales Team onboard and/or visit the Royal Caribbean website in your country of residence for more details and full terms and conditions.

### 3. Cancellations.

Your NextCruise Booking may be cancelled and your Deposit and any further payments you make will be refundable if you cancel prior to the commencement of cancellation charges under the applicable Royal Caribbean International cancellation schedule applicable in your country of residence.

#### 4. Changes:

For changes to a RDN Booking with the Future OBC Option (excluding cancellation of the same) the following rules shall apply:

- The special promotional offer that you received as part of your NextCruise Booking (the "Special Promotional Offer") will adjust in the event that you make any changes. In lieu of that Special Promotional Offer, your cruise would be booked at a prevailing rate available in your country as of the date of your change.
- The NextCruise Promotional Offer you received, currently an Onboard Credit of up to \$150 per stateroom, will be automatically cancelled.
- You are allowed to change from a refundable fare option to a non-refundable fare option. If you change from a refundable fare option to a non-refundable fare option, your deposit now becomes non-refundable and the terms and conditions stated above for the non-refundable deposit fare now apply.
- Your cruise fare due for the modified NextCruise Booking shall be determined by the qualifying offers then available in your country of residence. Please check with your local Travel Professional or the Cruise Sales Team onboard for your available fares.

#### **GENERAL TERMS AND CONDITIONS FOR NEXTCRUISE BOOKINGS**

Onboard credit has no cash value, not redeemable for cash and will expire if not used by 10:00 PM on the final night of the cruise. As we value our relationships with our travel partners, unless we are advised otherwise your Next Cruise booking will be attributed to the travel partner associated with your current cruise booking. However, if you wish to have your booking reflect an alternative arrangement, please inform the team at the time of booking and a form will be provided for you to sign as your authorization. Only one OBC shall be awarded for each qualifying NextCruise Booking. A maximum of three (3) NextCruise Bookings can be made per person onboard.

The original name on the NextCruise Booking cannot be changed. Another name on the same NextCruise Booking can be changed but only once.

These terms and conditions apply to new NextCruise Bookings made on or after July 1, 2017.

Groups. Bookings may be transferred into non-contracted groups and higher deposits may be required. Individual enrollment may be converted and applied to a group booking. For information on transferring your NextCruise Booking into contracted or non-contracted group space, please contact your local Travel Professional or Royal Caribbean

Combinability. The NextCruise Program offers guests a combination of: (a) a special promotional offer that may not be otherwise available to guests from outside of North America (i.e. the 50 states of the United States of America, Canada and Bermuda); and (b) a collection of NextCruise benefits, such as the NextCruise Dollars Off or NextCruise Future Onboard Credit offers. Certain promotional offers available in your country of residence may be combinable with the Special Promotional Offer you received onboard when you made your NextCruise Booking. China departure sailings are excluded from the North American offer. If a promotional offer is not combinable, you may be able to replace your Special Promotional Offer with that local promotional offer but in that case the pricing for the NextCruise booking would be adjusted to reflect a rate then available in your country of residence as of the date of your requested change. At the discretion of the Cruise Line, customers upgrading their Next Cruise Booking after the final payment due date may be eligible for certain promotional offers then available in their local market. The Special Promotional Offers available for a NextCruise Booking shall be determined by Royal Caribbean from time to time and will typically exclude the following promotional and discounted rates: Interline, Travel Agent and Travel Agent Friends rates, weekly sales events, net rates or shareholder benefits and employee rates. Decide Now bookings are combinable with most local offers, Crown & Anchor Balcony and Suite discounts and Crown & Anchor exclusive rates. Royal Caribbean International reserves the right to correct any errors, inaccuracies or omissions and to change or update fares, fees and surcharges at any time without prior notice. © 2017 Royal Caribbean Cruises Ltd. Ships registry: The Bahamas.

#### **DECIDE LATER OPEN BOOKINGS: TERMS AND CONDITIONS: (Shipboard Only) August 2017**

A \$100 non-refundable deposit per person is required to enroll in the Program; an additional deposit may be required at time of booking for suite categories when converting to a specific ship and sail date. As we value our relationships with our travel partners, unless we are advised otherwise your Open Booking will be attributed to the travel partner associated with your current cruise booking. However, if you wish to have your booking reflect an alternative arrangement, please alert the Cruise Sales team at the time of booking onboard. Enrollment in the program does not guarantee stateroom or sailing availability or cruise price. Amount of onboard credit ranges from \$25-\$100 USD per stateroom and is determined at time of converting based on category and length of sailing (minimum 5 night sailing). Maximum one onboard credit per stateroom to be applied to future cruise. Onboard Credit has no cash value, not redeemable for cash and will expire if not used by 10:00 PM on the final night of the cruise. Open Bookings do not expire and are not applicable to certain restricted fares, Up to three (3) Open Bookings may be booked (back to back will need one booking for each cruise to be reserved). Open Bookings are freely transferable to other people until the ship and sail date is selected. International deposits and requirements may vary. Program applicable to new individual Royal Caribbean International bookings made on or after March 15, 2014. Bookings may be transferred into non-contracted groups however higher deposits may be required. Individual enrollment may be converted and applied to a group booking.

Open Bookings are combinable with most local offers upon selecting a ship and sail date. If you change your reservation in order to combine with another offer at a later date, then your new reservation would adjust to prevailing rates as of the date of your requested change and the new offer would then be applied. Open Booking program excludes certain promotions and discounted

rates, including Interline, Travel Agent and Travel Agent Friends rates, weekly sales events, net rates or shareholder benefits and employee rates. Open Bookings are combinable with most local offers, Crown & Anchor Balcony and Suite discounts and Crown & Anchor exclusive rates. Single occupancy guests may receive a pro-rated onboard credit depending on the single supplement fare paid. Please see your Cruise Sales Team for cancellation and deposit policies. Offer is subject to change without notice; capacity controlled, and may be withdrawn at any time. Royal Caribbean International reserves the right to correct any errors, inaccuracies or omissions and to change or update fares, fees and surcharges at any time without prior notice. © 2017 Royal Caribbean Cruises Ltd. Ships registry: The Bahamas.