



If you are a citizen of the European Union, please read and consent below:

General Data Protection Regulation (GDPR) is a new legislation that will change the way we handle personal data at Royal Caribbean Cruises. This regulation comes into effect May 25, 2018 and applies globally to all companies that handle, store or process personal data for Europeans.

This regulation requires that we receive consent to collect and share guest's personal information as needed, to contact the guest by phone for marketing purposes, to ensure we have the guest consent to record the calls.

We would now like to collect data regarding your special needs to customize your shore excursions to your individual requirements. Please note that we may have to transfer your data to recipients in countries outside the EU/EEA where the level of data protection may be lower.

Your consent is completely voluntary. However, without your consent we will not be able to take account of your special needs. Do we have your consent for this? YES NO

We would also like consent to contact you by phone and/or email should it be necessary, to discuss shore excursions, relay information provided by the tour operators or collect payment for excursions. Do we have your consent for this? YES NO

To better assist you, kindly complete the below questionnaire.

Accessible shore excursions come in two levels:

Level 1 or "**Panoramic**" tours are designed for guests that are able to walk short distances, can negotiate the steps of a motor coach and/or travel with a standard size manual collapsible wheelchair that can fit in the motor coach luggage compartment. Be advised that most tours are conducted on motor coach. Please note that most motor coach steps are approximately 8- 12 inches high; the first step being as high as 18 inches from the ground.

Level 2 or "**Easy**" tours are designed for guests unable to negotiate motor coach steps or full time wheelchair users. The vehicle used on this type of excursion is adapted with an access ramp (or lift where available) to accommodate a limited number of wheelchairs. In order to use the ramp and/or lift, guests must be seated on a wheelchair or scooter. Due to liability issues, participants cannot stand on the ramp to be lifted into the vehicle. These tours are conducted on specialized vehicles therefore there are a limited number of seats available. Therefore, space is reserved for guests unable to negotiate steps and who are in need of an accessible vehicle traveling with no more than one able bodied companion.

** Please note that not all tours levels are offered during every sailing.

Kindly complete the questionnaire below, as this information will assist us in recommending the best tours for our guests and answering all questions.

Questionnaire:

1. Party size:
2. Cruise booking numbers:
3. Guest's name traveling with a mobility device:

4. Can the guest do minimal walking?
5. Can the guest climb up and down the steps of the motor-coach?
6. Is guest able to transfer out of wheelchair/scooter into the seat of a regular vehicle height?

7. Is the guest a wheelchair or scooter user (please specify type)?
 - Is the wheelchair manual or electric?
 - Is the wheelchair/scooter collapsible or non- collapsible?

8. Mobility Device Dimensions:
 - Combined weight (with guest seated on wheelchair/scooter):
 - Combined height (with guest seated on wheelchair/scooter):
 - Wheelchair/scooter Length:
 - Wheelchair/scooter Width:
 - Wheelchair/scooter Height:
 - Wheelchair/scooter Weight:

