Dear Guests,

We are excited to welcome you to the Spectrum of the Seas. As part of the Malaysia Authorities requirement, all guests must complete the <u>Digital Pre-Departure Travellers Card</u>, this <u>must be</u> <u>completed</u> before the day of sailing and <u>cannot be completed on the day of sailing</u>. A Blue Traveller Card will be required to be shown at point of check-in, a Red Traveller Card will allow you to sail but you will be required to sign a waiver form acknowledging you will be unable to go ashore when the ship is in port.

All guests who did not complete the Digital Pre-Departure Travellers Card for Malaysia will unfortunately be denied disembarking in Malaysia Ports. It is the guest's responsibility to ensure the pre-departure form is completed before boarding.

Also, please remember to upload your Vaccination records if you are eligible to be vaccinated (see pages 14-20 for the guide to upload vaccination records). Your MySejahtera Vaccination Status should show as below:



Steps to find the Digital Pre-Departure Form (DPDF)

- 1. Download the <u>MySejahtera application</u>.
- 2. Fill-up the digital pre-departure form via the 'Traveller' icon on MySejahtera and add Dependents.





MySejahtera



MySejahtera is a digital system implemented by the Malaysian Government to facilitate contact tracing efforts in response to the COVID-19 pandemic in Malaysia. It also serves as a vaccine passport.

Download here:



We are providing you the instructions to assist you with completing the digital Travel Card, please follow the steps on the following pages. If you require assistance, please contact below:

General Technical Support Matters :	Hotline
Email address	+60 3 76648838
	Monday to Sunday
safetravel@myeg.com.my (9 am to 5 pm)	Closed on Malaysian public holidays

GUIDELINES TO FILL UP THE MYSEJHATERA TRAVELLERS CARD



- 1. Please state your national. * Sila nyatakan warganegara anda. *
 - o Malaysian / Warganegara Malaysia
 - Non-Malaysian/ Bukan Warganegara

 Please state your nationality. * Sila nyatakan warganegara anda. *
 Malaysian / Warganegara Malaysia
 Non-Malaysian / Bukan Warganegara

2. Please select your citizenship * *Sila pilih kewarganegaraan anda** SCROLL TO CLICK ON YOUR CITIZENSHIP

> 2. Please select your citizenship * Sila pilih kewarganegaraan anda*

American

Passport No * No. Pasport *
 e.g. : AB12345/ contoh: AB12345
 INPUT YOUR PASSPORT NUMBER

3. Passport No * No. Pasport *

e.g. : AB12345 / contoh: AB12345

- 4. Occupation * Pekerjaan *
 - Select / Pilih

SCROLL TO SELECT

Professional / Profes	sional
Manager / Penguru	5
Technician and Asso Professional / Jurute Profesional Berseku	ociate oknik dan tu
Clerical Support Wo Kerani	orker /
Cancel	ок



5. Age * Umur *

INPUT YOUR AGE BEFORE YOUR NEXT BIRTHDAY

6. Gender * Jantina



7. Purpose of Travel * Tujuan lawanta *

SELECT	Holiday /	Percutian
---------------	-----------	-----------



8. Do you travel to Malaysia at least three (3) times in a week? * Adakah anda mesasuki ke Malaysia lebih daripada tiga (3) dalam seminggu? *



9. Place of Departure * Tempat Perlepasan *

SCROLL TO SELECT Singapore

Serbia	
Seychelles	
Sierra Leone	
Singapore	~
Slovakia	
Cancel	OK
Cancer	OK

10. Mode of travel * Kaedah pengembaraan *

SCROLL TO SELECT S	ea/Laut	
	Air / Udara	
	Land / Darat	
	Sea / Laut	~
	Cancel	ок

10.1 Port of Arrival * Tempat Ketibaan *

SCROLL to Select

Port Klang / Pelabuhan Klang		Port Dickson Port / Pelabuhan Port Dickson	
Stulang		Port Klang / Pelabuhan Klang 🗸 🗸	
Pulau Pinang Port / Pelabuhan 🖌 🗸	3 Nights cruise	Port Stulang / Pelabuhan Stulang	4 Nights cruise
Pulau Redang Port / Pelabuhan Pulau Redang	Pulau Pinang Port	Pulau Pinang Port / Pelabuhan Pulau Pinang	Port Klang
Cancel OK		Cancel OK	

11. Flight/Vessel/Vehicle No. * No. Penerbangan/Kapa/Kenderaan. *



11. Flight/Vessel/Vehicle No. * *No. Penerbangan/Kapal/Kenderaan.* *

Spectrum of Seas

12. Departure Date. * Tarikh Berlepas . *

SCROLL to select Date of ship sailing date and departure time as 17:00

12. Departure Date. * *Tarikh Berlepas* . *

19 May 2022 17:00

13. Arrival Date and Time * Tarikh dan Masa Ketibaan *

SCROLL to select the date and time as follows:

3 nights Sailing Scroll to select next day date and ARRIVAL time as 16::00

13. Arrival Date and Time * Tarikh dan Masa Ketibaan *

20 May 2022 16:00

• 4 nights Sailing Scroll to select next day date and ARRIVAL time as 08:00

13. Arrival Date and Time * Tarikh dan Masa Ketibaan *

20 May 2022 8:00

14. Address of Stay in Malaysia * Alamat Tempat Tinggal di Malaysia *

Enter the address options:

3 nights Sailing Scroll to select next day date and ARRIVAL time as 16::00

14. Address of Stay in Malaysia * Alamat Tempat Tinggal di Malaysia *

No1 King Edward Place

• 4 nights Sailing Scroll to select next day date and ARRIVAL time as 08:00

14. Address of Stay in Malaysia * Alamat Tempat Tinggal di Malaysia *

Bandar Armada Putra, Pulau Indah

15. State * Negeri *

SCROLL to Select

Pahang			Sabah	
Perak		2 Nights cruise	Sarawak	A Nights cruise
Perlis		5 Nights chuise	Selangor 🗸	4 Mights cruise
Pulau Pinang	~	Pulau Pinang	Terengganu	Selangor
Sabah			W.P. Kuala Lumpur	
Sarawak			W.P. Labuan	
Cancel	ок		Cancel OK	
15.1 [District * Da	erah *		
SCRO	LL to Select			
Barat Daya			Gombak	
Seberang Perai	Selatan	3 Nights cruise	Klang 🗸	4 Nights cruise
Seberang Perai	Tengah	Timur Laut	Kuala Langat	Klang
Seberang Perai	Utara		Kuala Selangor	
Timur Laut	~		Petaling	
Cancel	ок		Cancel OK	

16. Postcode * Poskod *

Ento	<mark>er below options:</mark>				
	3 Nights cruise			4 Nights cruise	
	10300			42009	
16 Po	6. Postcode * oskod *		16. Post Poskod *	tcode *	
10	0300		42009		



17. Name of Contact in Malaysia. * Nama Orang untuk dihubungi di Malaysia. *

Rosman Jaffar

17. Name of Contact in Malaysia. * Nama orang untuk dihubungi di Malaysia. *

Rosman Jaffar

18. Phone Number of contact in Malaysia. * No Tel orang untuk dihubungi di Malaysia. *

+60137080331

18. Phone Number of contact in Malaysia. * No Tel orang untuk dihubungi di Malaysia. *

+60137080331

19. How many doses of COVID-19 vaccine have you received? * Berapa dos vaksin COVID-19 yang anda telah terima?*

SCROLL TO SELECT accordingly.

None / Tiada	
One (1) dose / Satu dos	
Two (2) doses / Dua dos	
Three (3) doses / Tiga dos	
More than three doses / Lebih dari tiga dos	
Cancel OK	

20. Please sate the name of COVID-19 vaccine you have received. * *Nyatakan nama vaksin COVID-19 yang telah anda terima.* *

Apakah jenis vaksin COVID-19 ang anda telah terima?*

Note: If you are exempted from vaccination, please select option: Exempted

If you have not received COVID-19 vaccine, please select: None

Jika anda dikecualikan dari mengamil vaksin atas sebab perubatan, sila pilih: Dikecualikan Jika anda belum pernah menerima sebarang vaksn COVID-19 vaccine, sila pilih: Tiada

Pfizer	
Sinovac	
AstraZeneca	
Sinopharm	
Moderna	
Janssen	
Sputnik-V	
Sputnik Light	
CanSino	
COVAXIN	
Zifivax	
epivaccorona	
CoviVac	
Nuvaxovid	
Others / Lain - Iain	
Exempted / Dikecualikan	
None / Tiada	

21. Have you been infected with COVID-19 in the past 60 days? (from the date you are tested positive until the date of departure)* Adakah anda pernah dijangkiti COVID-19 dalam temph 60 hari? (dari Tarikh anda disahkan positif sehingga Tarikh anda berlepas)*

Note: If you answer yes to the above, you are advised to perform RTK-antigen test 2 days before departure.

Jika anda menjawab YA untuk soalan di atas, anda dinasihatkan untuk menjalani ujian RTKangiten 2 hari sebelum berlepas.

SELECT / Pilih Yes or No



Yes / Ya	
No / Tidak	
Cancel	ОК

Have you had any of the following symptoms over the past 14 days? *
 Adakah anda pernah mengalami gejala-gejala berikut dalam tempoh 14 hari yang lepas? *
 SELECT/ Pilih Yes or No

Yes / Ya	
No / Tidak	
Cancel	ок

- Hit the "Submit" button
- Make sure that all the details are accurate.



Cancel

Once you have completed and pressed Submit Tab you should have the approved Blue Traveller's Card. Below Blue Traveller's Card (see next page) will be required to show during your check-in on the day of sailing. Failing to do so will deny you from going off the ship in Malaysia port (s).

o Go to "Profile" and Click on "Refresh" button



<	Questions	
 Where are you currently staying? * Dimanakah tempat tinggal semasa anda? 		
	USJ 4/1A	
	THANK YOU FOR YOUR RESPONSE. To sure required to bring along your vaccination certification autorise with required for varification by the intervention required for the second second Description of the second second second second second Add second memory second second second second second page benergits. OK	
	7. Please enter your current postcode. * Sila nyatakan poskod semasa anda. * 47620	
	Cancel Submit	

- A blue "Travellers Card" issued will allow you to go ashore in Malaysia Port.
- $\circ~$ A red "Travellers Card" issued will not allow you to go ashore in Malaysia Port.

Help Ministry of H Travell	ealth (Maleysia) ers Card	Help Ministry of H Travell *Not Fully	tealth (Malaysia) ers Card Vaccinated
Port of entry	Country of departure		
Name	MYSJ ID	Port of entry	Country of departure
		Name	MYSJ ID
Arrival date & time	IC/Passport No.		
Address	Pre-Departure test	Arrival date & time	IC/Passport No.
	Pending (Submit now)	Address	Pre-Departure test Pending (Submit now)



- If you are issued a red "Travellers Card" you will be able to sail with the ship.
- Those travelling from Singapore, if you selected "YES" to Travel to Malaysia at least 3 times a week, fully vaccinated travellers will receive a PURPLE Frequent Travellers Card.
- Frequent Travellers are required to submit the Traveller Form every 7 days.

IMPORTANT: Kindly note that the Malaysia Ministry of Health requirement on vaccination defers from Singapore Ministry of Health, all guests will have to follow Singapore cruise medical protocol.

TROUBLE SHOOT

If you are fully vaccinated and have indicated so on the form but the Travellers Card issued is still RED



Kindly do the following:

On the Profile page, tab the 3 lines Menu on the top right.

Select "My Personal Details"

Update the Date of Birth (DOB)

- o After filling the form but you don't see the Travellers Card
- The Travellers Card should be on the Profile page. Tab on "Refresh" Button.
- Update MySejahtera to the latest version to use the latest features of the App.
- Ensure your COVID-19 Vaccination Status shows "Fully Vaccinated", if not, click on the Help button, answer the questions and upload your vaccination report.
- Make sure that you have the "Verified" badge on the Check-in/MySJ Trace Tab. If not, click on "Verify now" and verify your name and IC/Passport number are correct > "Confirm". You will get the "Verified" badge after the verification.



- For IOS users, please follow these steps "Force Stop" your application> go to Setting> General> iPhone storage> MySejahtera application> Offload App. Delete My SJ app> Go to apps store and reinstall MySJ app.
- For Android users, please "Force Close" your application> go to device settings> applications & notifications> find MySj application> storage/date & cache> clear storage/data> open MySJ> go to your profile page > refresh your profile.
- If after trying these steps and the issue persist, kindly drop MySejahtera a message via Facebook or direct message them on Twitter.

Source: Unable to get Travellers Card

How to upload your vaccination on the MySejahtera App?

1. Open the MySejahtera App, you should see the screen below, click on Help.



2. The next box, answer number 6 to upload your vaccination information.

lelp : Vaccination Certificate		
1	My vaccination details in my certificate are incomplete (Malaysian Citizens only)	
2	My PDF vaccination certificate is not updated (Not applicable for overseas vaccinations)	
3	I can't download my PDF certificate (Not applicable for overseas vaccinations)	
4	I am unable to see my digital vaccination certificate in my Profile page	
5	One of my doses is missing in my vaccination certificate	
6	I was vaccinated overseas and I want to update my digital vaccination certificate	
7	I would like to report a problem other than the one above related to my digital vaccination certificate	

- 3. Answer the "Questions" 1. First Dose needs to be updated, click Ya/Yes
 - 1.1 First Dose Vaccine Type.
 - 1.2 Date of First Dose
 - 1.3 Country
 - 1.4 First Dose Batch / Serial Number
 - **1.5** First Does Proof/Document Upload * Here you upload your Vaccination Report.

Questions	C uestions	
1. Dos Pertama perlu dikemaskinikan First Dose needs to be updated	1. Dos Pertama perlu dikemaskinikan First Dose needs to be updated	
 Tidak / No Ya / Yes 	 Tidak / No Ya / Yes 	
2. Dos Kedua perlu dikemaskinikan Second Dose needs to be updated	1.1 Jenama First Dose First E	
 Tidak / No Ya / Yes 	Pfizer Sinovac 1.2 Ti Date Oxford Astrazeneca	
3. Dos Penggalak Pertama perlu dikemaskinikan First Booster Dose needs to be updated	Sinopharm 02-06-; Moderna	
O Tidak / No	1.3 N Count Cancel OK	
	×	
4. Dos Penggalak Kedua perlu dikemaskinikan <i>Second Booster Dose needs to be updated</i>	1.4 Nombor Kelompok / Siri Dos Pertama First Dose Batch / Serial Number	
🔿 Tidak / No		
Cancel Submit	Cancel Submit	

<	Questions
	1.1 Jenama First Dose First Dose Vaccine Type
	Select your vaccination \longrightarrow
	1.2 Tarikh Dos Pertama Date of First Dose
	02-06-2022 Input the date vaccinated
	1.3 Negara Country
	Select your country
	1.4 Nombor Kelompok / Siri Dos Pertama First Dose Batch / Serial Number
	Enter dose batch number
	1.5 Bukti / Dokumen Dos Pertama First Dose Proof / Document Upload
	Upload copy of vaccination
	Cancel Submit

4. Continue the same for second Dose and your Booster Shot.

< Questions
2. Dos Kedua perlu dikemaskinikan Second Dose needs to be updated
O Tidak / No
Ya / Yes
2.1 Jenama Dos Kedua Second Dose Vaccine Type
Select your vaccination
2.2 Tarikh Dos Kedua Date of Second Dose
02-06-2022 Input the date vaccinated
2.3 Negara Country
Select your country
2.4 Nombor Kelompok / Siri Dos Kedua Second Dose Batch / Serial Number
Enter dose batch number
2.5 Bukti / Dokumen Dos Kedua Second Dose Proof / Document Upload
Upload copy of vaccination
Cancel Submit



5. Please also ensure you include your Booster dose (age 18 years and above).

< Questions			
3. Dos Penggalak Pertama perlu dikemaskinikan First Booster Dose needs to be updated			
 Tidak / No Ya / Yes 			
3.1 Jenama Dos Penggalak Pertama First Booster Dose Vaccine Type			
Select your vaccination			
3.2 Tarikh Dos Penggalak Pertama Date of First Booster Dose			
02-06-2022 Input the date vaccinated			
3.3 Negara Country			
Select your country			
3.4 Nombor Kelompok / Siri Dos Penggalak Pertama <i>First Booster Dose Batch / Serial Number</i>			
Enter dose batch number			
3.5 Bukti / Dokumen Dos Penggalak Pertama <i>First Booster Dose Proof / Document Upload</i>			
Upload copy of vaccination			



Once you have completed uploading your vaccination data, you should click on Refresh and your Vaccination tatus should update as "Fully Vaccinated".



Kindly take note even though Malaysia will also accept COVID-19 vaccines that are not listed under the World Health Organisation's Emergency Use Listing, however, for sailing out of Singapore all International Guests should follow the <u>SafeEntry</u> to Singapore and the approved Vaccinations.

The following vaccinations will not be approved to sail on Spectrum of the Seas at this time:

Sputnik V, Zifivax and EpiVacCorana

You may reach out to the below if you have any questions if you have issues with the vaccination status.

General Technical Support Matters :	Hotline
Email address	+60 3 76648838
	Monday to Sunday
safetravel@myeg.com.my (9 am to 5 pm)	Closed on Malaysian public holidays

We hope that this guide will assist you in completing your MySejahtera App application.

Looking forward to seeing you onboard the Spectrum of the Seas!