

IT'S A MATCH



Shared status for our loyal members

We're upgrading our Loyalty Status Match program to give you the boldest benefits at sea. Our valued members will now receive one-for-one tier matching across all three Royal Caribbean Group brands: Royal Caribbean®, Celebrity Cruises® and now also Silversea®. This shared status unlocks more benefits. And more ways to see the world — with 50+ incredible ships sailing to nearly 1,000 ports.



Crown & Anchor Society	Captain's Club	Venetian Society
Gold	Classic	1 VS Day
Platinum and Emerald	Select <i>Members with Select status enjoy Platinum benefits</i>	100 VS Days <i>Members with 100 VS Days status enjoy Platinum benefits</i>
Diamond	Elite	250 VS Days
Diamond Plus	Elite Plus	350 VS Days
Pinnacle Club	Zenith	500 VS Days

For Crown & Anchor Society and Captain's Club: Enroll through the [Royal Caribbean](#) or [Celebrity Cruises](#) websites, or their respective apps. Guests who are currently only members of Venetian Society should call 1-888-978-4070 (North America) or call your local Silversea Office (charges may apply).

Please review the terms and conditions for full details on all eligible benefits from Loyalty Status Match. Some benefit exclusions may apply. Please allow up to seven days for your status to take effect.

LOYALTY STATUS MATCH PROGRAM

These terms and conditions (the “**Loyalty Status Match Rules**”) form the basis of the Status Match Program offered by the Royal Caribbean International® loyalty program, Crown & Anchor® Society (“**Crown & Anchor Society**” or “**CAS**”), the Celebrity Cruises® loyalty program, Captain’s ClubSM (“**Captain’s Club**” or “**CC**”) and the Silversea Cruises® loyalty program, Venetian Society® (“**Venetian Society**” or “**VS**”). Registration and participation in the Status Match Program will be governed by these Status Match Rules, the “CAS Program Rules”, “CC Program Rules”, and the “VS Program Rules” (as such terms are defined below), which are the participant’s responsibility to read and understand. By submitting a registration request for, participating in, or availing themselves of the benefits of the Status Match Program, participants agree to be bound by the Status Match Rules, as well as any of the applicable the CAS Program Rules, the CC Program Rules and the VS Program Rules. To the extent that terms are capitalized but not defined herein, those terms shall have the meaning(s) defined in either CAS Program Rules, the CC Program Rules and the VS Program Rules, as may be applicable. This includes, without limitation, the definitions of Cruise Points, VS Days, Club Points, Gold, Platinum, Emerald, Diamond, Diamond Plus, Pinnacle Club, Classic, Select, Elite, Elite Plus and Zenith.

General Conditions of the Loyalty Status Match Program:

1. The Loyalty Status Match Program, including but not limited to the “Status Offering” (as defined below) and the “Member Level” (as defined below) is available as of May 30, 2024 (“Launch Date”). Awards, Cruise Points, Club Points, VS Days, other points and benefits issued, including those issued pursuant to the Loyalty Status Match Program, are subject to change and are subject to the following, each of which are expressly incorporated herein:

- a. The terms and conditions (“**CAS Program Rules**”) of Crown & Anchor Society;
- b. The terms and conditions (“**CC Program Rules**”) of Captain’s Club; and
- c. The terms and conditions (“**VS Program Rules**”) of Venetian Society;

2. The CAS Program Rules, CC Program Rules, and VS Program Rules and their respective policies, procedures, conditions of participation, benefits, awards and special offers, may be modified, changed or discontinued, in whole or in part, at any time, with or without notice.

3. CAS, CC and VS have the right to terminate the Loyalty Status Match Program or any part hereof, or to change the Loyalty Status Match Rules, “Status Offering” (defined below), policies, procedures, conditions of participation, benefits, awards and special offers, in whole or in part, at any time, with or without notice.

4. Registration and/or participation in the Loyalty Status Match Program is subject to compliance with all of the Loyalty Status Match Rules, policies, procedures, conditions of participation, benefits, awards and special offers, as applicable, that CAS, CC and VS may, in their discretion, adopt from time to time, and which CAS, CC and VS have the sole right to interpret and apply. Any failure by the participant to comply with the Status Match Rules, the CAS Program Rules, the CC Program Rules or the VS Program Rules, or any action or conduct by the participant that is fraudulent or otherwise detrimental to CAS, CC or VS in their respective sole opinion may result in the suspension or termination of participation in the Status Match Program.

5. All computations, determinations and decisions made by CAS, CC or VS connection with the Loyalty Status Match Program, including without limitation with respect to the Member Level, accumulation of benefits, Cruise Points, VS Days, Club Points or any related value or status, and the satisfaction of the qualification requirements for status within Crown & Anchor Society, Captain’s Club and/or Venetian Society, in connection with the Loyalty Status Match Program, will be made by CAS, CC and VS, respectively, in their discretion and all such computations and determinations will be considered final. CAS, CC and VS reserve the right to request further supporting documentation from one or more participants to validate the satisfaction of the Criteria (as defined below) but shall have no obligation to do so. CAS, CC and VS reserve the right to revise or reverse their determinations.

6. The accumulation of Cruise Points, VS Days, Club Points or any related value or status does not entitle members to any vested rights with respect to the Loyalty Status Match Program, Crown & Anchor Society, Captain’s Club and Venetian Society.

7. No Cruise Points, VS Days, Club Points, or any related value or status, benefits or awards issued pursuant to the Loyalty Status Match Program may be transferred, sold, bartered or assigned, except as expressly permitted by CAS, CC or VS.

8. Information contained herein that relates to CAS, CC and VS does not purport to be complete or comprehensive and may not include all of the information that a member may believe is important, and is qualified in its entirety by reference to all of the information on (1) the website for CAS: Royal Caribbean International, RoyalCaribbean.com, and the CAS Program Rules, (2) the website for CC, Celebrity Cruises Inc., CelebrityCruises.com, the CC Program Rules, and (3) the website for VS, Silversea Cruises Ltd., Silversea.com and the VS Program Rules. For complete details about CAS visit <https://www.royalcaribbean.com/crown-anchor-society>; for complete details about CC, visit <https://www.celebritycruises.com/captains-club>; and for complete details about VS, visit <https://www.silversea.com/other-resources/venetian-society.html>.

General Conditions of the Loyalty Status Match Program:

1. To qualify for the complimentary Member Level and participate in the Loyalty Status Match Program (the “Status Offering”), a participant must be a member in at least one of (i) CAS; (ii) CC; or (iii) VS and meet the following qualification criteria:

- a. For participants who wish to enroll as a new member
 - i. in CAS

1) and are currently a CC member: a participant who holds an active, valid account with status in the CC program will receive complimentary Member Level status in CAS through the Loyalty Status Match Program upon registration and enrollment in CAS. CC members must have earned the Club Points (inclusive of Relationship Points) that correspond to their CC Member Level to be eligible.

2) and are currently a VS member: a participant who holds an active, valid account with status in the VS program will receive complimentary Member Level status in CAS through the Loyalty Status Match Program upon registration and enrollment in CAS. VS members must have earned the VS Days that correspond to their VS Member Level to be eligible.

- ii. in CC:

1) and are currently a CAS member: a participant who holds an active, valid account with status in the CAS program and is at least 18 years old, will receive complimentary Member Level status in CC through the Loyalty Status Match Program upon registration and enrollment in CC. CAS members must have earned the Cruise Points (inclusive of Relationship Points) that correspond to their CAS Member Level to be eligible.

2) and are currently a VS member: a participant who holds an active, valid account with status in the VS program will receive complimentary Member Level status in CC through the Loyalty Status Match Program upon registration and enrollment in CC. VS members must have earned the VS Days that correspond to their VS Member Level to be eligible.

- iii. in VS:

1) and are currently a CAS member: a participant who holds an active, valid account with status in the CAS program and is at least 18 years old, will receive complimentary Member Level status in VS through the Loyalty Status Match Program upon registration and enrollment in VS. CAS members must have earned the Cruise Points (inclusive of Relationship Points) that correspond to their CAS Member Level to be eligible.

2) and are currently a CC member: a participant who holds an active, valid account with status in the CC program will receive a complimentary Member Level status in VS through the Loyalty Status Match Program upon registration and enrollment in VS. CC members must have earned the Club Points (inclusive of Relationship Points) that correspond to their CC Member Level to be eligible.

b. Member Level status through the Loyalty Status Match Program for members currently enrolled in at least two of (a) CAS, (b) CC or (c) VS as of the Launch Date:

i. Participants enrolled in at least two loyalty programs as of the Launch Date will automatically receive the highest applicable Member Level for those program(s) in which they are currently enrolled, through the Loyalty Status Match Program.

c. Participants in who wish to receive complimentary Member Level status through the use of their Relationship Points must have their Membership Accounts linked in accordance with the terms and conditions of the applicable program. Should a participant’s Membership Account no longer be linked or such participant no longer be entitled to the Relationship Points, the participant’s Member Level will be adjusted to reflect the participant’s updated Member Level across all enrolled programs.

2. After receiving a new Member Level under the initial Status Offering above, Member Level status will be automatically adjusted across all enrolled programs as CAS, CC and VS program members complete the qualification requirements set forth in the applicable program’s rules. For example, a CAS member at the Gold Member Level who receives a Classic CC Member Level through the Loyalty Status Match Program who later reaches Platinum CAS Member Level will automatically receive CC Select Member Level.

3. Completed registrations are subject to review and determination by CAS, CC and VS as to whether the member meets the criteria set forth above. Receiving a Member Level after submitting a registration request is not guaranteed.

Updated CAS, VS and CC Member Levels may take up to seven (7) business days to be active, once granted. Member Level status granted through the Loyalty Status Match Program will be effective on sailings departing on or after June 5, 2024. Notwithstanding the foregoing, VS member savings on future voyages are available on new voyages booked after May 30, 2024, provided a participant has received his or her new Member Level status in VS pursuant to these Loyalty Status Match Program Rules.

Member Levels and Available Benefits:

1. The Loyalty Status Match Program will grant to members who meet the criteria specified in these Status Match Rules the following membership level(s) (“Member Level”):

Crown & Anchor Society	Captain’s Club	Venetian Society
Gold	Classic	1 VS Day
Platinum and Emerald	Select <i>Members with Select status enjoy Platinum benefits</i>	100 VS Days <i>Members with 100 VS Days status enjoy Platinum benefits</i>
Diamond	Elite	250 VS Days
Diamond Plus	Elite Plus	350 VS Days
Pinnacle Club	Zenith	500 VS Days

CAS, CC and VS reserve the right to determine the period of time during which Member Levels may be offered, and such offering may differ from the terms and conditions or other offers by CAS, CC and VS, respectively.

2. CAS members who receive complimentary Member Level status in CAS through the Loyalty Status Match Program are excluded from certain Member Level benefits that are only available to CAS members who have accumulated a requisite number of Cruise Points required for such benefit as set forth in the CAS Program Rules (“CAS Excluded Benefits”). Members cannot combine, add or stack any Cruise Points or any other qualification requirements to achieve a higher Member Level status. For more information, visit <https://www.royalcaribbean.com/content/dam/royal/resources/pdf/crown-and-anchor-society-benefit-grid.pdf>

a. CAS Excluded Benefits include but are not limited to the following:

- I. Complimentary Pinnacle Club milestone cruises
- II. Diamond Plus and Pinnacle Club amenities
- III. Single supplement cruise fare reduction
- IV. Cheers with an Officer onboard event
- V. Milestone recognition (Crystal Block)
- VI. Upgraded bathroom amenities
- VII. Pinnacle Club milestone kits
- VIII. Chef’s Choice amenity

2. CC members who receive complimentary Member Level status in CC through the Loyalty Status Match Program are excluded from certain Member Level benefits that are only available to CC members who have accumulated a requisite number of Club Points required for such benefit as set forth in the CC Program Rules (“CC Excluded Benefits”). Members cannot combine, add or stack any Club Points or any other qualification requirements to achieve a higher Member Level status. For more information, visit https://www.celebritycruises.com/content/dam/celebrity/pdf/Captains-Club-Benefits-Brochure_V22_4_18_24.pdf.

a. CC Excluded Benefits include but are not limited to the following:

- i. Complimentary Cruises for Zenith members
- ii. Zenith milestone kits
- iii. WWF® donations
- iv. Retreat Lounge access when not staying in the Retreat

1. Loyalty Match members will only be permitted to access the Retreat Lounge when not staying in the Retreat based on availability and at the sole discretion of Celebrity Cruises.

3. VS members who receive complimentary Member Level status in VS through the Loyalty Status Match Program are excluded from certain Member Level benefits that are only available to VS members by reaching the published qualification requirements as set forth in the VS Program Rules ("VS Excluded Benefits"). Members cannot combine, add or stack any VS Days or any other qualification requirements to achieve a higher Member Level status. For more information, visit <https://www.silversea.com/other-resources/venetian-society.html>.

- a. In addition to the VS Excluded Benefits, the following benefits are not available to VS members who receive complimentary Member Level status in VS through the Loyalty Status Match Program:
- i. Sail With Us Referral Offer prior to first Silversea voyage.
 - ii. Complimentary cruises
 - iii. Milestone recognition during the Venetian Society Party

Data Privacy Notice:

By participating in the Loyalty Status Match Program, opening a membership account at CAS, CC or VS, or by using a membership account number assigned to receive and redeem benefits for CAS, CC or VS, members and participants consent to the collection, use, sharing, receiving and disclosure of their personal data among (1) CAS, (2) CC, and (3) VS, as well as third party programs which have a business relationship with CAS, CC or VS, and each of their respective subsidiaries, affiliates and agents in accordance with their respective privacy policies. CAS, CC and VS privacy policies can be found, respectively, at <https://www.royalcaribbean.com/resources/privacy-policy>, <https://www.celebritycruises.com/privacy-policy>, and <https://www.silversea.com/privacy-policy.html>.

For more information on the Loyalty Status Match Program:

CAS members can contact 1-800-526-9723 if calling from the U.S. or Canada or 1-541-285-9723 if calling from outside the U.S. or Canada.

CC members can contact 1-800-760-0654 if calling from the U.S. or Canada, or 1-316-554-5961 if calling from outside the U.S. or Canada.

VS members can contact 1-888-978-4070 if calling from the U.S. or Canada, or their local Silversea office, if outside the U.S. or Canada (see: <https://www.silversea.com/other-resources/contact-us.html>).