ULTIMATE CROWN & ANCHOR® SOCIETY WORLD CRUISE 2023 - 2024 DRINKS • DINING*	GOLD	PLATINUM	EMERALD	DIAMOND	DIAMOND PLUS	PINNACLE CLUB
	3 POINTS	30 POINTS	55 POINTS	80 POINTS	175 POINTS	700 POINTS
Private departure lounge with continental breakfast						
Priority waitlist seating request in Main Dining Room	•	·	·	•	•	
Buy any specialty restaurant dinner on the first/second night of your cruise and receive complimentary dining for second guest. Reservation must be made for dinner on the first or second night (excludes Chef's Table)					•	٠
Daily breakfast at a specialty restaurant ¹						•
INTERNET						
Discounts on any internet package purchased onboard (not combinable with any other VOOM offer) ² SURF+STREAM Internet or price equivalent discount on any onboard internet	10%	15%	15%			
purchase for 1-device only ³ FREE Unlimited SURF+STREAM Internet access for 1-device only for the length				1 free day	2 free days	
of your voyage4						•
ONBOARD ACCESS • EVENTS						
Crown & Anchor® ESCAPES onshore event (one per Segment)	•		•	•	•	
Crown & Anchor Society Loyalty Desk for membership inquiries	•	•	•	•	•	•
Exclusive Top Tier Event on 5+ night sailings			•	•	•	•
Priority wait list for Shore Excursions/Vitality SM Spa services				•	•	•
Up Close & Personal with Our Entertainment Family Event on 5+ nights ⁵				•	•	•
Crown Lounge access with nightly happy hour ⁶ Priority access and seating at Theater, Ice show and AquaTheater events ⁷				•	•	
Cheers with an Officer for members with 340+ cruise points on 7+ nights ⁸					•	
Flexible arrival ⁹						•
CASINO · BINGO						
Casino Royale sM FreePlay ¹⁰	\$2	\$4	\$6	\$6	\$6	\$6
Buy a bingo package and receive a free Jackpot card ¹¹	1 card	3 cards	6 cards	6 cards	6 cards	6 cards
IN-STATEROOM SERVICES						
Robes for use onboard (delivered upon request)		•	•	•	•	•
\$5 off \$25 dry-clean or press¹²		•	•	•	•	•
Discount on \$34.99 wash and fold laundry bag on 5+ nights ¹³		\$5	\$5	\$10	\$10	\$10
Complimentary welcome waters (per adult) ¹⁴ Receive a Stateroom phone discount rate of \$2 per minute			2	2	3	3
Chef's Choice on 5+ nights ¹⁵						
Personalized gift/amenity (per household) ¹⁶					•	•
One Free \$34.99 wash and fold bag on 5+ Nights ¹⁷						•
Upgraded bathroom amenities for members with 340+ cruise points ¹⁸					•	•
PHOTO · RETAIL · SPA						
Discount on a single photo, photo package, or photobook ¹⁹		20%	25%	30%	30%	30%
One (1) free digital or printed photo of your choice ²⁰				•	•	•
Discount on Royal Caribbean logo products sold onboard (min. \$25 purchase) ²¹	10%	10%	10%	15%	15%	15%
Discounts on any spa service (excludes Medi-Spa services) ²²	10%	15%	15%	20%	20%	20%
Complimentary add-on spa treatment (excludes Medi-Spa services) ²³					•	•
RECOGNITION						
Lapel pin (delivered on the following cruise after reaching new status)			•	•	•	
Milestone recognition beginning at 140 cruise points (Crystal Block) ²⁴				•	•	•
Personalized lapel pin						•
CRUISE PLANNING & MORE Member Newsletter						
Member Newsletter Priority notice on special offers, new ships & itineraries ²⁵	•	•	•	•	•	•
Crown & Anchor exclusive rates ²⁶						
Additional cruise points for purchasing suite accommodations and/or single pricing type ²⁷		•	•			
Discounts on Balcony & Suite Staterooms ²⁸			•		•	
Loyalty Match with Celebrity Cruises® Captain's Club ²⁹				•		•
Exclusive access to call center staff members						•
Single supplement cruise fare reduced to 150% from 200% for members that have 340+ Cruise Points ³⁰						•
Milestone Cruise Certificate valued at the prevailing rate of a 7N Balcony Stateroom for 700 and 1,050 cruise points ³¹						•
Milestone Cruise Certificate valued at the prevailing rate of a Junior Suite						
Stateroom for 1,400 and every 350 cruise points thereafter ³¹						
YOUTH MEMBER BENEFITS ³²						
	•	•	•	•	•	•

Crown & Anchor® Society Terms & Conditions ULTIMATE WORLD CRUISE • PACKAGE A MEMBER BENEFITS

Each onboard benefit is automatically loaded onto your SeaPass card and is valid for one-time use per cruise, per member, unless otherwise specified.

DRINKS & DINING

*The Deluxe Beverage Package is already included as an Ultimate World Cruise benefit. Standard Crown & Anchor Society beverage vouchers and discounts no longer apply.

1_Pinnacle Club members may enjoy breakfast daily at a specialty restaurant. In some instances, the breakfast may be held in the Main Dining Room. Location varies by ship, is subject to change, and will be communicated to members once onboard.

INTERNE

- **2_**Purchase any internet package onboard and receive a discount off your purchase. Gold members receive a 10% discount. Platinum and Emerald members receive a 15% discount. This offer is not combinable with any other VOOM internet offer.
- **3_**Diamond members will receive one (1) free day and Diamond Plus members will receive two (2) free days of VOOM Surf+ Stream internet or the price equivalent off any onboard Internet purchase. Valid for one or two consecutive 24-hour periods of Surf + Stream internet usage for one device only. This offer is not combinable with other coupons or offers. Purchases of other packages are at your discretion and will not be refunded.
- **4_**Pinnacle Club members receive free unlimited Surf + Stream Internet access for 1-device for the length of each sailing. Additional devices may be added for a fee. This offer is not combinable with other coupons or offers.

ONBOARD ACCESS & EVENTS

- **5_**The Up Close & Personal with Our Entertainment Family masterclass-style event is available to Diamond, Diamond Plus and Pinnacle Club members on 5+ night sailings only. Royal Caribbean International reserves the right to cancel this event without notice.
- **6_**Access to the Crown Lounge is reserved exclusively for Diamond, Diamond Plus and Pinnacle Club members. This area is designated as smoke-free, and we kindly ask guests to adhere to a Smart Casual dress code (no swim or pool attire, and footwear is always required). Guests under the age of 21 must always be accompanied by a parent or guardian. Guests and friends of members are not permitted. Throughout the day, complimentary bites are available and nightly happy hour beverage service will take place from 5:00 pm 8:00 pm. **Royal Caribbean may limit or remove access to the Crown Lounge as needed to accommodate special sailings including, but not limited to: Charters, Crossings, Repositionings, Inaugurals, Trade Events, and President's Cruises.**
- **7_**On select ships only, subject to availability. Early access and priority seating at the theater, ice show and AquaTheater events will be held up to 45 minutes prior to the beginning of the show. Reservations required. To reserve show times before you board, visit the Pre-Cruise Planner section on your local site or the Royal Caribbean App.
- **8_**Cheers with an Officer available only on cruise vacations of 7 nights or longer. Members with 340+ points are entitled to one (1) Cheers with an Officer event per voyage which includes a complimentary lunch or cocktail reception house red, white and sparkling wine will be served.
- **9_**On boarding day, Pinnacle Club members may arrive to the terminal up to an hour before or after their scheduled check-in time

CASINO & BINGO

- 10_Casino FreePlay is only available as a slot machine credit (on select machines), cannot be used toward table games, is non- transferable, has no cash value and must be redeemed prior to the Casino closing on the last night of the cruise. Winning credits may be cashed out. Guests must be 18+ years of age to qualify for this benefit (21+ for Alaskan itineraries). FreePlay amounts per sailing: Gold members receive \$2. Platinum members receive \$4. Emerald, Diamond, Diamond Plus and Pinnacle Club members receive \$6.
- 11_Purchase any multi-game Bingo package and receive a select number of free single Jackpot Bingo cards based on loyalty tier. Gold members receive 1 card. Platinum members receive 3 cards. Emerald, Diamond, Diamond Plus, and Pinnacle members receive 6 cards. Offer not available at "Win a Cruise", "Win A Suite" or "Final Session".

IN-STATEROOM SERVICES

- $\textbf{12}_\text{Platinum, Emerald, Diamond, Diamond Plus, and Pinnacle Club members receive $5 off the purchase of a $25 Dry Clean or Press service.}$
- **13**_Receive a one-time discount off a \$34.99 wash and fold laundry bag on 5+ night sailings. Platinum and Emerald members receive a \$5 discount. Diamond, Diamond Plus, and Pinnacle Club members receive a \$10 discount.
- **14_**You will receive complimentary welcome waters in your stateroom upon arrival on the first day of your cruise. Emerald and Diamond members receive 2 water bottles per person. Diamond Plus and Pinnacle Club members receive 3 water bottles per person. Guests must be 18+ years of age to qualify for this benefit.
- **15_**The Chef's Choice gift is exclusive to Diamond, Diamond Plus and Pinnacle Club members on 5+ night sailings. Gift and frequency of delivery to the stateroom varies by ship and length of sailing
- **16_**No amenities will be delivered on sailings less than 3-nights. Only one amenity will be delivered on sailings between 3- and 6- nights. All selections must be made at least 10 days prior to sail date and may be subject to change should your amenity of choice not be in stock onboard, it will be automatically substituted for an item of similar value. **Amenities are delivered throughout the sailing. Not all items will be delivered on the same day.** Members and their travel advisors may contact a Loyalty Specialist to **select or make changes** to their amenity preferences by calling (800) 526-9723 and pressing 9 at any time during the greeting message. All amenity preferences are per household and are based on the selection made by the primary member in the relationship. Hours of operation: Monday through Friday 8am 11pm EST; Saturday and Sunday, 9am 8 pm EST. Amenities are delivered onboard only and will not be shipped to the member post-sailing.

- **17_**On 5+ night sailings only, Diamond Plus and Pinnacle Club members receive one free \$34.99 bag of laundry on Wash & Fold Day. Only valid on the day of the ship's Wash & Fold laundry promotion. Not valid for any pressing or dry-cleaning services.
- **18_**Members with 340+ cruise points receive upgraded SALT+BREEZE bathroom amenities in their stateroom upon arrival. Subject to availability.

PHOTO, RETAIL & SPA

- **19_**Discounts offered on single photos, photo packages, or photobooks: 20% for Platinum members, 25% for Emerald members, and 30% for Diamond, Diamond Plus, and Pinnacle Club members. Applicable to one transaction only, cannot be combined with other onboard discounts. Excludes Private Studio, or Group and Wedding photo packages. **Youth members are not eligible for this benefit.**
- **20_**Diamond, Diamond Plus, and Pinnacle club members receive one free any size photo of your choice from your existing photograph selection. Special requests such as reprints, copies or modifications cannot be accommodated. **Youth members are not eligible for this benefit.**
- **21_**Spend \$25 or more on Royal Caribbean logo products and receive a discount. Excludes: fine jewelry brands, trunk show merchandise and best buys. Does not apply to one day specials. Gold, Platinum, and Emerald members receive a 10% discount. Diamond, Diamond Plus, and Pinnacle Club members receive a 15% discount.
- **22_**Receive a discount off any spa or salon service. Offer subject to available appointment times. Not applicable for Medi-spa or other discounted services. Gold members receive a 10% discount. Platinum and Emerald members receive a 15% discount. Diamond, Diamond Plus, and Pinnacle Club members receive a 20% discount.
- **23**_Diamond Plus and Pinnacle members are eligible for a complimentary add-on spa treatment. Book a signature spa service while the ship is in port and receive a complimentary add on treatment from the following list: Frangipani Scalp Massage, Relaxing Hand Massage or Sole Delight Foot Massage. Offer applies to only one spa or salon service and excludes Medispa services.

RECOGNITION

24_A commemorative Crystal Block award will be delivered to you during the sailing on which you attain your 140, 210, 280 and 350 cruise points and on every 70 cruise points thereafter. One (f) block is awarded per relationship. Any Crystal Block not accepted onboard by the member will be considered forfeited and will not be shipped to the member post-sailing. **We will only honor requests for crystal blocks that have been verified as missing for a maximum of 12 months from the date of claim submission. Requests for blocks missing beyond the 12-month period cannot be accommodated.**

CRUISE PLANNING & MORE

- 25_To have access to Special Offers, you must have a valid email address on file with Crown & Anchor Society to receive promotions through email. Visit <u>RoyalCaribbean.com</u> to opt-in to communications.
- **26_**Crown & Anchor Exclusive Rates are applicable to specific ship and sail dates. When reserving, a valid Crown & Anchor Society membership number must be included in the reservation. Offer may be withdrawn at any time. The offer cannot be used with certain restricted fares. Rates cannot be combined with MyCruise® Rewards Credit Card program Upgrades, Companion Fare and Free Cruise Fare. Applies to all categories, unless otherwise noted. Offer is not combinable with any other promotion or offer unless expressly stated therein. Royal Caribbean International will deduct the application offer value from final payment upon review. Discount applies on a per stateroom basis; double occupancy. Singles paying 200% are entitled to full face value. Prices vary by ship and sail dates; space is subject to availability at the time of making your reservation.
- 27_One Cruise Point for each completed night of sailing and an extra Cruise Point per night when you purchase and sail in suite accommodations (categories RL, RS, PS, SL, TS, A1, A2, A3, CL, OS, FS, GS, JS) and/or sail in any category and pay a single pricing type for double occupancy staterooms. All other rates including Travel Advisor rates are excluded from single price type extra point promotion. Cruisetours are included as an additional night per each day on the cruise tour. Points will be awarded by rate paid not rate berthed, for example, in the instance of an upgrade from an outside to a suite category including reduced rate upgrades. Allow up to 30 days from the date of debarkation for Cruise Points to post to your account. Requests to add missing Cruise Points may be submitted up to 12 months after the debarkation date of your sailing.
- 28_Balcony and Suite Discounts are a per stateroom discount applicable on balcony and suite categories only available to Platinum, Emerald, Diamond, Diamond Plus, and Pinnacle Crown & Anchor Society members. Savings are not redeemable for cash and are non-transferable. When reserving, a valid Crown & Anchor Society membership number must be included in the reservation. Platinum, Emerald, Diamond, Diamond Plus, and Pinnacle Crown & Anchor Society members will receive an increased discount for making a reservation for a sail date outside of six (6) months. Within six (6) months of sailing, if the guest cancels and reinstates the booking, applies a fare change, changes categories, or changes the ship or sail date of the booking, the discount will be automatically adjusted to the lower value. This offer can only be combined with the Onboard Booking Bonus while making a reservation onboard a Royal Caribbean ship. This offer cannot be used with certain restricted fares and is not combinable with any other promotion or offer, including other dollars off and onboard credit offers, MyCruise® Rewards Credit Card Program Upgrades, Companion Fare and Free Cruise promotions and benefits. Single occupancy guests paying 200% cruise fare are eligible for offer. Single occupancy guests paying less than 200% cruise fare will be eligible for a prorated value of the Offer. Prices vary by ship and sail dates; space is subject to availability at the time of making your reservation. Please call or have your travel advisor contact our exclusive pre-cruise number at (888) 437-1953 to answer additional questions or to make arrangements.

29_Loyalty Match is a program that offers Crown & Anchor Society and Celebrity Cruises Captain's Club loyalty members the opportunity to receive recognition and similar benefits when they sail with one of the two brands – both pre-cruise and onboard with matching tier status; however, Cruise Points will remain according to actual cruises taken and calculated using the Program level accrual system for Crown & Anchor Society. Members of one program must enroll in the sister program to receive equivalent recognition benefits. Credits earned on one brand are not combinable with credits earned from another brand. The benefits of the Captain's Club and Crown & Anchor Society will stay independent and not be combined. Royal Caribbean Crown & Anchor Society Platinum and Emerald levels will be equivalent to Select in Celebrity Cruise's Captain's Club. Royal Caribbean Crown & Anchor Society Diamond, Diamond Plus and Pinnacle Club levels will be equivalent to Elite in Celebrity Ćruise's Captain's Club. Gold membership status in Crown & Anchor Society is not part of this benefit. Pinnacle Club membership tier level can only be obtained through earning the appropriate number of Cruise Points on Royal Caribbean ships.

30_Single members must have at least 340 Cruise Points earned to receive the single cruise fare at 150%. This offer is based on availability with certain restrictions. Ocean Voyage Packages, Holiday sailings (Christmas, New Year's, Thanksgiving, Easter/Spring break) and the peak summer months of June 15 thru August 15 are not included in this offer

31_The complimentary cruise is per household and based on double occupancy and applicable to the cruise on which the 700, 1,050, 1,400, 1,750, 2,100 cruise points (extending every 350 Cruise Points) are earned or the offer will be considered forfeited. Cruise does not include taxes, fees, air transportation and/or transfers to the port of embarkation or disembarkation; or items of a personal nature (including, but not limited to, shore excursions, gratuities, some meals and beverages, photographs, service fees, and medical service). Complimentary cruise includes cruise ship accommodations, ocean transportation, most meals, some beverages, and most entertainment aboard the vessel. Offer applies to 1) accommodations up to balcony stateroom categories on or up to 7-night Caribbean sailings or \$2,400 towards the purchase of a cruise at 700 or 1050 Cruise Points; and 2) up to a junior suite category on or up to 7-night Caribbean sailings or \$3,200 towards the purchase of a cruise at 1,400 Cruise Points and above. Offer is subject to availability. Specific cruise and cruise dates to be determined by Royal Caribbean in its sole discretion. Complimentary cruises are non- assignable and non-transferable and may not be given, bartered, sold, or exchanged for cash. Complimentary cruises provided are subject to the terms and conditions in Royal Caribbean International's guest ticket cruise contract. It can be withdrawn at any time and cannot be combined with any other offer. Travel advisor commission will not apply. Offer does not apply to any ships in their first 365 days of service, holiday sailings (Christmas, New Year's, Thanksgiving, Easter/Spring break), or the peak summer months of June 15 thru August 15.

YOUTH MEMBER BENEFITS

32 Children share the same tier (up to Diamond Plus) as their parent until age 18. Children of Pinnacle Club members enjoy select onboard benefits of their parents, however, not the tier. Children will be removed from a loyalty relationship with a parent or guardian upon their 18th birthday. If it is found that a dependent or child is not immediately removed from a relationship upon their 18th birthday and accumulates a higher tier status outside of this time period, the dependent's record will be adjusted back to the appropriate tier status without notice.

33_Spend \$15 in Arcade Credits to get \$5 off your onboard expense account, or spend \$50 in Arcade Credits to get \$25 off. Eligible arcade discounts will be credited to your SeaPass account at the end of the cruise. Not combinable with any other arcade offers.

GENERAL PROGRAM TERMS

Royal Caribbean Cruises Ltd. has the right to terminate the Crown & Anchor Society® Program ("the Program") or to change the Terms and Conditions of participation and benefits, in whole or in part; at any time without notice. Membership may be terminated at our sole discretion for anyone appearing to be utilizing the Program in a manner inconsistent with its terms, conditions, or intent. To qualify as a Crown & Anchor Society member, you must have taken at least one eligible Royal Caribbean cruise. Program level accrual is based on the number of eligible cruise points earned per individual. Cruise Points will be accrued at the end of each completed sailing. Next tier benefits will be applied on the following sailing after point status has been earned. No next tier benefits shall be applied mid-cruise.

Guests are eligible for Gold membership in the Crown & Anchor Society after one completed cruise. After 30 completed cruise points, they are eligible to become Platinum members. After 55 completed cruise points, they are eligible to become Emerald members. After 80 completed cruise points, they are eligible to become Diamond Members. After 175 completed cruise points, they are eligible to become Diamond Plus members. And those who have 700 or more completed cruise points are eligible to become Pinnacle Club members.

Cruise points are given for eligible cruises per stateroom category paid. Complimentary, promotional and/or reduced rate upgrades will not receive additional Cruise Points if final berth category is in a suite when moved from a lower stateroom category. Cruise Points are awarded to the guest whose name is entered into the reservation at the time of booking and completes the sailing. Eligible cruises exclude all reduced cruise fares (e.g., employee/employee family rates, vendor rates, etc.), affinity groups and other cruises as designated by Royal Caribbean at its sole discretion. All questions or disputes regarding the eligibility for the Program or provision of benefits will be resolved by Royal Caribbean at its sole discretion. Not all services can be provided on all Royal Caribbean ships. We shall not be liable for refunds or for damages resulting from failure to deliver such services. All Program discount coupons are subject to the Terms and Conditions stated herein and, on the discount, or promotional coupons. Cruise Point Promotions are not combinable. If a sailing qualifies for two or more Cruise Point promotions, then additional points will be awarded by evaluating the promotions and giving the guest the best available offer. Each Program member shall be responsible for advising the Crown & Anchor Society of address changes, and we shall have no liability for misdirected mail, or any consequences thereof. Other terms and conditions apply. Program void where prohibited by

A Crown & Anchor Society member can be added into a relationship with other family members in the same household and receive equivalent tier status; however, Cruise Points will remain according to actual cruises taken and calculated using the Program level accrual system described above. Pinnacle Club member tier status will not be awarded to dependents if earned by their parent and/or guardian. Pinnacle Club member tier status can only be earned by an individual, spouse or significant other* by one of them accumulating 700 Cruise Points or more in the Crown & Anchor Society program.

For all tiers except Pinnacle Club, a relationship is defined as a spouse or significant other* and children less than 18 years old. For Pinnacle Club a relationship is considered a spouse and/or

In all instances, a "significant other" is defined as someone in a similar relationship to an individual as a spouse.

ULTIMATE WORLD CRUISE TERMS

Beverage Vouchers & Discounts

The Deliuxe Beverage Package is already included as an Ultimate World Cruise benefit. Standard Crown & Anchor Society beverage vouchers and discounts no longer apply.

Concierge Club access
During the Ultimate World Cruise, access to the Concierge Club will be reserved for guests staying in qualifying Suites. Pinnacle Club members sailing on the full 274-night World Cruise who achieved their status before December 10th, 2023, will retain access to the Concierge Club throughout the sailing.

Crown Lounge access

The Crown Lounge will remain fully accessible to all Diamond, Diamond Plus, and Pinnacle Club members. No overflow lounges or separate happy hours will be operated.

Top Tier Event will be held once per individual sailing. Location, time and run of show will vary based on itinerary and will be communicated at the start of each sailing in your Welcome Letters. Subject to change.

In addition to the standard event terms detailed above, please note that Cheers with an Officer may not always occur in the Main Dining Room as a lunch. As the sailings progress and due to the high volume of Diamond Plus members with 340+ cruise points and Pinnacle Club members, Cheers with an Officer will evolve into a cocktail reception. Details on time and location will be communicated in your Welcome Letters at the start of each sailing.



The information listed above applies specifically to Full World Cruisers who have booked the entire Ultimate World Cruise