

# IT'S A MATCH

## SHARED STATUS FOR OUR LOYAL MEMBERS

Our valued members receive one-for-one tier matching across all three Royal Caribbean Group brands: Royal Caribbean®, Celebrity Cruises®, and now also Silversea®. This shared status unlocks more benefits. And more ways to see the world — with 50+ incredible ships sailing to nearly 1,000 ports.



| CROWN & ANCHOR SOCIETY                 | CAPTAIN'S CLUB                                | VENETIAN SOCIETY           |
|----------------------------------------|-----------------------------------------------|----------------------------|
| Gold                                   | Classic                                       | 1 VS Day                   |
| Platinum                               | Select<br>Match with Platinum<br>& 15 VS Days | 15 VS Days                 |
| Emerald                                |                                               | 50 VS Days                 |
| Diamond                                | Elite                                         | 100 VS Days                |
| Diamond Plus<br>Match with 250 VS Days | Elite Plus<br>Match with 250 VS Days          | 250 VS Days<br>350 VS Days |
| Pinnacle Club                          | Zenith                                        | 500 VS Days                |

For Crown & Anchor Society and Captain's Club: Enroll through the [Royal Caribbean](#) or [Celebrity Cruises](#) websites, or their respective apps. Guests who are currently only members of Venetian Society can enroll through the Silversea website.

# STATUS MATCH PROGRAM

These terms and conditions (the "**Status Match Rules**") form the basis of the Status Match Program offered by the Royal Caribbean® loyalty program, Crown & Anchor® Society ("**Crown & Anchor Society**" or "**CAS**"), the Celebrity Cruises® loyalty program, Captain's Club™ ("**Captain's Club**" or "**CC**") and the Silversea® loyalty program, Venetian Society® ("**Venetian Society**" or "**VS**"). Registration and participation in the Status Match Program will be governed by these Status Match Rules, the "CAS Program Rules", "CC Program Rules", and the "VS Program Rules" (as such terms are defined below), which are the participant's responsibility to read and understand. By submitting a registration request for, participating in, or availing themselves of the benefits of the Status Match Program, participants agree to be bound by the Status Match Rules, as well as any of the applicable the CAS Program Rules, the CC Program Rules and the VS Program Rules. To the extent that terms are capitalized but not defined herein, those terms shall have the meaning(s) defined in either CAS Program Rules, the CC Program Rules and the VS Program Rules, as may be applicable. This includes, without limitation, the definitions of Cruise Points, VS Days, Club Points, Gold, Platinum, Emerald, Diamond, Diamond Plus, Pinnacle Club, Classic, Select, Elite, Elite Plus and Zenith.

## General Conditions of the Loyalty Status Match Program:

1. The Status Match Program, including but not limited to the "Status Offering" (as defined below) and the "Member Level" (as defined below) launched May 30, 2024 ("**Launch Date**").
2. Awards, Cruise Points, Club Points, VS Days, other points and benefits issued, including those issued pursuant to the Status Match Program, are subject to change and are subject to the following, each of which are expressly incorporated herein:
  - a. The terms and conditions ("**CAS Program Rules**") of Crown & Anchor Society;
  - b. The terms and conditions ("**CC Program Rules**") of Captain's Club; and
  - c. The terms and conditions ("**VS Program Rules**") of Venetian Society;
4. The CAS Program Rules, CC Program Rules, and VS Program Rules and their respective policies, procedures, conditions of participation, benefits, awards and special offers, may be modified, changed or discontinued, in whole or in part, at any time, with or without notice.
3. CAS, CC and VS have the right to terminate the Loyalty Status Match Program or any part hereof, or to change the Loyalty Status Match Rules, "Status Offering" (defined below), policies, procedures, conditions of participation, benefits, awards and special offers, in whole or in part, at any time, with or without notice.
5. Registration and/or participation in the Status Match Program is subject to compliance with all of the Status Match Rules, policies, procedures, conditions of participation, benefits, awards and special offers, as applicable, that CAS, CC and VS may, in their discretion, adopt from time to time, and which CAS, CC and VS have the sole right to interpret and apply. Any failure by the participant to comply with the Status Match Rules, the CAS Program Rules, the CC Program Rules or the VS Program Rules, or any action or conduct by the participant that is fraudulent or otherwise detrimental to CAS, CC or VS in their respective sole opinion may result in the suspension or termination of participation in the Status Match Program.
6. A participant's Member Level under the Status Match Program will be based on the highest Member Level achieved by the participant on any one of CAS, CC or VS. All computations, determinations and decisions made by CAS, CC or VS connection with the Status Match Program, including without limitation with respect to the Member Level, accumulation of benefits, Cruise Points, VS Days, Club Points or any related value or status, and the satisfaction of the qualification requirements for status within Crown & Anchor Society, Captain's Club and/or Venetian Society, in connection with the Status Match Program, will be made by CAS, CC and VS, respectively, in their discretion and all such computations and determinations will be considered final. CAS, CC and VS reserve the right to request further supporting documentation from one or more participants to validate the satisfaction of the Criteria (as defined below) but shall have no obligation to do so. CAS, CC and VS reserve the right to revise or reverse their determinations.
7. The accumulation of Cruise Points, VS Days, Club Points or any related value or status does not entitle members to any vested rights with respect to the Status Match Program, Crown & Anchor Society, Captain's Club and Venetian Society.
8. No Cruise Points, VS Days, Club Points, or any related value or status, benefits or awards issued pursuant to the Loyalty Status Match Program may be transferred, sold, bartered or assigned, except as expressly permitted by CAS, CC or VS.
9. Information contained herein that relates to CAS, CC and VS does not purport to be complete or comprehensive and may not include all of the information that a member may believe is important, and is qualified in its entirety by reference to all of the information on (1) the website for CAS: Royal Caribbean International, RoyalCaribbean.com, and the CAS Program Rules, (2) the website for CC, Celebrity Cruises Inc., CelebrityCruises.com, the CC Program Rules, and (3) the website for VS, Silversea Cruises Ltd., Silversea.com and the VS Program Rules. For complete details about CAS visit <https://www.royalcaribbean.com/crown-anchor-society>; for complete details about CC, visit <https://www.celebritycruises.com/captains-club>; and for complete details about VS, visit <https://www.silversea.com/other-resources/venetian-society.html>.

## Eligibility and Participation in the Status Match Program Status Offering:

1. To qualify for the complimentary Member Level and participate in the Status Match Program (the "**Status Offering**"), a participant must be a member in at least one of (i) CAS; (ii) CC; or (iii) VS; **and** (iv) meet the following qualification criteria:
  - a. For participants who wish to enroll as a new member
    - i. in CAS:
      - 1) and are currently a CC member: a participant who holds an active, valid account with status in the CC program will receive complimentary Member Level status in CAS through the Status Match Program upon registration and enrollment in CAS. CC members must have earned the Club Points that correspond to their CC Member Level to be eligible.
      - 2) and are currently a VS member: a participant who holds an active, valid account with status in the VS program will receive complimentary Member Level status in CAS through the Status Match Program upon registration and enrollment in CAS. VS members must have earned the VS Days that correspond to their VS Member Level to be eligible.
    - ii. in CC:
      - 1) and are currently a CAS member: a participant who holds an active, valid account with status in the CAS program and is at least 18 years old, will receive complimentary Member Level status in CC through the Status Match Program upon registration and enrollment in CC. CAS members must have earned the Cruise Points that correspond to their CAS Member Level to be eligible.
      - 2) and are currently a VS member: a participant who holds an active, valid account with status in the VS program will receive complimentary Member Level status in CC through the Status Match Program upon registration and enrollment in CC. VS members must have earned the VS Days that correspond to their VS Member Level to be eligible.
    - iii. in VS:
      - 1) and are currently a CAS member: a participant who holds an active, valid account with status in the CAS program and is at least 18 years old, will receive complimentary Member Level status in VS through the Status Match Program upon registration and enrollment in VS. CAS members must have earned the Cruise Points that correspond to their CAS Member Level to be eligible.

2) and are currently a CC member: a participant who holds an active, valid account with status in the CC program will receive a complimentary Member Level status in VS through the Status Match Program upon registration and enrollment in VS. CC members must have earned the Club Points that correspond to their CC Member Level to be eligible.

2. After receiving a new Member Level under the initial Status Offering above, Member Level status will be automatically adjusted across all enrolled programs as CAS, CC and VS program members complete the qualification requirements set forth in the applicable program's rules. For example, a CAS member at the Gold Member Level who receives a Classic CC Member Level through the Status Match Program who later reaches Platinum CAS Member Level will automatically receive CC Select Member Level.

3. Completed registrations are subject to review and determination by CAS, CC and VS as to whether the member meets the criteria set forth above. Receiving a Member Level after submitting a registration request is not guaranteed.

4. Updated CAS, VS and CC Member Levels may take up to seven (7) business days to be active, once granted.

#### Member Levels and Available Benefits:

1. The Loyalty Status Match Program will grant to members who meet the criteria specified in these Status Match Rules the following membership level(s) ("Member Level"):



| CROWN & ANCHOR SOCIETY                 | CAPTAIN'S CLUB                                | VENETIAN SOCIETY           |
|----------------------------------------|-----------------------------------------------|----------------------------|
| Gold                                   | Classic                                       | 1 VS Day                   |
| Platinum                               | Select<br>Match with Platinum<br>& 15 VS Days | 15 VS Days                 |
| Emerald                                |                                               | 50 VS Days                 |
| Diamond                                | Elite                                         | 100 VS Days                |
| Diamond Plus<br>Match with 250 VS Days | Elite Plus<br>Match with 250 VS Days          | 250 VS Days<br>350 VS Days |
| Pinnacle Club                          | Zenith                                        | 500 VS Days                |

\*CAS/CC members who received complimentary VS Member Level prior to July 1, 2026, see Section 2 below.

CAS, CC and VS reserve the right to determine the period of time during which Member Levels may be offered, and such offering may differ from the terms and conditions or other offers by CAS, CC and VS, respectively.

2. The Member Level matrix set forth in these Status Match Rules above reflects the realigned tier structure that takes effect on July 1, 2026 (the "Realignment Date"), with the following exceptions:

- CAS or CC members who received a complimentary VS Member Level of 100 VS Days or 250 VS Days through the Status Match Program prior to the Realignment Date **AND** who sailed with, or hold an active booking with, Silversea from the Launch Date through June 14, 2026 at 11:59 PM ET (a "Qualifying Booking"), will retain their VS Member Level after the Realignment Date. If the Qualifying Booking is subsequently cancelled, the higher VS Member Level will be forfeited and the member will be re-tiered in accordance with the Member Level matrix in effect on and after the Realignment Date.
- CAS or CC members who, prior to the Realignment Date, received a complimentary VS Member Level of 350 VS Days or 500 VS Days through the Status Match Program will retain their current VS Member Level after the Realignment Date.
- VS members who, prior to the Realignment Date, received a complimentary Member Level in CAS or CC through the Status Match Program will be upgraded as of the Realignment Date to the corresponding higher Member Level in CAS or CC, as applicable, based on the VS Days they have earned with Silversea.

3. CAS members who receive complimentary Member Level status in CAS through the Status Match Program are excluded from certain Member Level benefits that are only available to CAS members by reaching the published qualification requirements as set forth in the CAS Program Rules ("CAS Excluded Benefits"). Members cannot combine, add or stack any Cruise Points or any other qualification requirements to achieve a higher Member Level status. For more information, visit <https://www.royalcaribbean.com/content/dam/royal/resources/pdf/crown-and-anchor-society-benefit-grid.pdf>.

a. In addition to the CAS Excluded Benefits, the following benefits are not available to CAS members who receive a complimentary CAS Member Level through the Status Match Program:

- Personalized gift/amenity (per household)
- Chef's Choice on 5+ nights

2. CC members who receive complimentary Member Level status in CC through the Loyalty Status Match Program are excluded from certain Member Level benefits that are only available to CC members who have accumulated a requisite number of Club Points required for such benefit as set forth in the CC Program Rules ("CC Excluded Benefits"). Members cannot combine, add or stack any Club Points or any other qualification requirements to achieve a higher Member Level status. For more information, visit [https://www.celebritycruises.com/content/dam/celebrity/pdf/Captains-Club-Benefits-Brochure\\_V22\\_4\\_18\\_24.pdf](https://www.celebritycruises.com/content/dam/celebrity/pdf/Captains-Club-Benefits-Brochure_V22_4_18_24.pdf).

a. In addition to the CC Excluded Benefits, the following benefits are not available to CC members who receive complimentary CC Member Level status through the Status Match Program:

- Milestone Benefits
- Complimentary Cruises for Zenith members
- Zenith Black SeaPass Card
- Zenith lunch
- Zenith milestone kits
- WWF® donations
- Access to the Retreat Lounge/Michael's Club access (unless staying in a stateroom that includes access)

3. VS members who receive complimentary Member Level status in VS through the Status Match Program are excluded from certain Member Level benefits that are only available to VS members by reaching the published qualification requirements as set forth in the VS Program Rules ("VS Excluded Benefits"). Members cannot combine, add or stack any VS Days or any other qualification requirements to achieve a higher Member Level status. For more information, visit <https://www.silversea.com/other-resources/venetian-society.html>.

- a. In addition to the VS Excluded Benefits, the following benefits are not available to VS members who receive complimentary Member Level status in VS through the Loyalty Status Match Program:
- i. Sail With Us Referral Offer prior to first Silversea voyage.
  - ii. Complimentary cruises
  - iii. Milestone recognition during the Venetian Society Party
  - iv. Upgraded Champagne Welcome
  - v. Priority Embarkation
  - vi. Complimentary Premium Wi-Fi Package

**Data Privacy Notice:**

By participating in the Loyalty Status Match Program, opening a membership account at CAS, CC or VS, or by using a membership account number assigned to receive and redeem benefits for CAS, CC or VS, members and participants consent to the collection, use, sharing, receiving and disclosure of their personal data among (1) CAS, (2) CC, and (3) VS, as well as third party programs which have a business relationship with CAS, CC or VS, and each of their respective subsidiaries, affiliates and agents in accordance with their respective privacy policies. CAS, CC and VS privacy policies can be found, respectively, at <https://www.royalcaribbean.com/resources/privacy-policy>, <https://www.celebritycruises.com/privacy-policy>, and <https://www.silversea.com/privacy-policy.html>.

**For more information on the Loyalty Status Match Program:**

CAS members can contact 1-800-526-9723 if calling from the U.S. or Canada or 1-541-285-9723 if calling from outside the U.S. or Canada.

CC members can contact 1-800-760-0654 if calling from the U.S. or Canada, or 1-316-554-5961 if calling from outside the U.S. or Canada.

VS members can contact 1-888-978-4070 if calling from the U.S. or Canada, or their local Silversea office, if outside the U.S. or Canada (see: <https://www.silversea.com/other-resources/contact-us.html>).